### OTHER FEATURES INCLUDE...

#### Pay Your Contribution via Check My Payment

Check My Payment							
Outstanding Bills							
S/N	Invoice/ Bill No	Invoice/ Bill Date	Descripti	Case Ref No	Outstanding Amount		

## Update Your Particulars via Update

#### **Particulars**

Salutation * :	MDM	~
NRIC Name * :	MINNIE MOUSE	
Date of Birth (DD/MM/YYYY) * :	17/08/1983	
Proficiency in English:	Ves .	No
Preferred Language/Dialect:	SIGN LANGUAGE	~
Marital Status * :	MARRIED	*
Race * :	CHINESE	~
Secondary Race:		~
Religion * :	HINDU	Ψ

## Submit Queries to LAB via Send Enquiry

Submit Enquiry and Feedback Form

- Enquiry & Feedback Details		
Enquiry / Feedback Type * :	Case Related	Non-case Related
Case * :		
Subject * :		
Comments * :		

#### **Frequently Asked Questions**

Q: I am unable to log in to the Portal as I do not have a Singpass account. Whom should I contact?

**A:** You will need a valid SingPass account to access the eservices. For more information on SingPass, please visit www.singpass.gov.sg. You can also contact the SingPass Helpdesk at 6643 0555.

# Q: Can someone else log in to the Portal on my behalf to register for legal aid/ legal advice/legal assistance?

**A:** No, you must login with your own SingPass account to register for a legal aid/legal advice/legal assistance case.

#### Q: What can I use the e-services for?

- A: 1. Register for Legal Advice and do the Means Test online.
  - 2. Register for Legal Aid or Legal Assistance and use the Means Test Calculator to assess your means on a preliminary basis.
  - 3. Update your personal particulars
  - 4. Submit documents to us.
  - 5. Access documents released to you.
  - 6. Make payment.
  - 7. Submit an enquiry.

# **Q:** What is the difference between registering online and registering at the Bureau?

**A**: When you register your case online, you will cut down the amount of time you will spend waiting at the Bureau.

For legal advice cases registered online, when you attend at the Bureau, you will be placed on the legal advice queue after scanning your IC at the kiosk. You will not need to register again at the counter.

If you have any other questions, please contact <u>oneminlaw@mlaw.gov.sg</u> or 1800-2255-529.



# APPLICANTS' ONLINE PORTAL USER GUIDE

